

Emergency contact information

01250 718700 - Mon to Fri, 8am to 6pm

You can report an emergency or disruption to your water supply, water quality or wastewater service to Castle Water during office hours by calling 01250 718700.

24 hours a day, 7 days a week

Outside our normal office hours, in an emergency, or if you experience unplanned changes or disruption to your water supply, water quality or wastewater service, please call your wholesaler directly on the appropriate emergency number listed below:

Affinity Water <i>(Water only. For sewage, contact Thames Water, Anglian Water or Southern Water.)</i>	0345 357 2407	Essex & Suffolk	0345 717 1100
Albion Water	0800 917 5819	Northumbrian Water	0345 707 1100
Anglian Water & Hartlepool	0800 145 145	Portsmouth Water	023 9247 7999
Bournemouth Water	01202 590 059	Scottish Water	0800 077 8778
Bristol Water	0345 702 3797	South East Water	0333 000 0365
Cholderton & District Water	07437 445 863	Southern Water	0330 303 0368
Essex & Suffolk	0345 717 1100	South Staffs Water	0800 389 1011
Northumbrian Water	0345 707 1100	South West Water	0344 346 2020
Portsmouth Water	0345 357 2407	Sutton & East Surrey Water	01737 772 000
Albion Water	0800 917 5819	Thames Water	0800 316 9800
Anglian Water & Hartlepool	0800 145 145	United Utilities	0345 672 3723
Bournemouth Water	01202 590 059	Wessex Water	0345 600 4600
Bristol Water	0345 702 3797	Yorkshire Water	0800 573 553
Cholderton & District Water	07437 445 863		