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The Occupier

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Dear Occupier

Your water Charges are Changing

This letter is to let you know that changes are being made to the way the water industry charges for some of its services.

From 1 April 2018, water and sewerage charges that are based on Rateable Value will be calculated using the same valuation that the councils use for business rates. The change is being made to make charges fairer.

The change will affect water and sewerage charges at premises that have not been metered and property and roads drainage charges for all customers with a sewerage service.

Changes will be phased-in over three years in equal annual cash steps from 1 April 2018. Once the change is fully implemented, the charges for the majority of individual business premises will either be lower or have increased by less than £2 per week. The change will be more significant at some premises.

Your Licensed Provider will contact you to explain what the change will mean for you.

Should you require further information about the changes, answers to frequently asked questions are available at: <https://www.mygov.scot/unmeasured-water-and-sewerage-charges>

Your primary contact should be your Licensed Provider. However, if they cannot answer all your queries, you can contact us at the email address shown at the top of this letter.

Water Industry Team
Scottish Government