

Emergencies

 **01250 718700 Mon – Fri 8am – 6pm**

You can report an emergency, disruption to your water supply, water quality or wastewater service to Castle Water during office hours by calling 01250 718700.

 **24 Hours – 7 days**

Outside our normal office hours, in an emergency, or if you experience unplanned changes or disruption to your water supply, water quality or wastewater service, please call your Wholesaler directly on the appropriate emergency number listed below:

Affinity Water (Water only. For sewage contact Thames Water, Anglian or Southern)	0345 357 2407
Albion Water	0800 917 5819
Anglian Water & Hartlepool	0800 145 145
Bournemouth Water	01202 590 059
Bristol Water	0345 702 3797
Cholderton & District Water	07437 445 863
Essex & Suffolk	0345 717 1100
Northumbrian Water	0345 717 1100
Portsmouth Water	023 9247 7999
Scottish Water	0800 077 8778
Severn Trent Water	0800 783 4444
South East Water	0333 000 0365
Southern Water	0330 303 0368
South Staffs Water	0800 389 1011
South West Water	0344 346 2020
Sutton & East Surrey Water	01737 772 000
Thames Water	0800 316 9800
United Utilities	0345 672 3723
Wessex Water	0345 600 4600
Yorkshire Water	0800 573 553