



STC100/03 Campaign

Terms and Conditions

- i. These Terms and Conditions are supplemental to and to be read in conjunction with the Scheme of Terms and Conditions [available here](#) for England and [here](#) for Scotland.
- ii. Where these Terms & Conditions differ from or conflict with the Scheme of Terms & Conditions, these Terms & Conditions shall take precedence. Otherwise, the Scheme of Terms and Conditions remains in full force and effect and the basis upon which we contract with you.
- iii. Together in partnership, Castle Water and Save the Children will give children in emergencies access to safe, clean drinking water when they need it the most. Castle Water will donate £100 to Save the Children once your first payment by direct debit has been made. You will receive an email confirmation once this donation has been made.
- iv. 100% of the Direct Debit switch reward will be donated to the Save the Children Fund, a charity registered in England and Wales (213890) and Scotland (SC039570). Castle Water are in partnership with Save the Children and have committed to donating a minimum of £100,000 to the Children's Emergency Fund between July 2017 and February 2019. More information about Save the Children and the work they do can be found on their website at www.savethechildren.org.uk.
- v. The price you pay for your water and waste services will be no higher than the default charges set by Ofwat.
- vi. You agree to enter into a contract for the supply of water and waste services from Castle Water Limited for a minimum period of 24 months based on these Terms and Conditions and the Scheme of Terms and Conditions. Your contract with us commences from the date you accept this offer.
- vii. This offer is valid until 31 January 2019, unless extended by Castle Water Limited. Offer ref: STC100/05.
- viii. Applications for this offer must be made online at www.castlewater.co.uk/donate100 and cannot be made in any other manner.
- ix. This offer is only valid for payment by direct debit. If you cancel your direct debit during the term of the contract, the £100 donation to Save the Children will be repayable by you to Castle Water. We will charge you for such repayment along with (but in addition to) your water charges.
- x. Your direct debit payments are covered by the [Direct Debit Guarantee](#).
- xi. If you normally pay for your water services in arrears, we will take your final payment on this arrangement by direct debit. Thereafter, we will take monthly payments based on the applicable Retail Tariff.
- xii. Details of the applicable Retail Tariff can be found in the relevant Scheme of Charges at www.castlewater.co.uk/info for England and www.castlewater.co.uk/scotinfo for Scotland.
- xiii. This offer cannot be used in conjunction with any other offer, discount or cashback promotion. This offer is only available at the time of new direct debit application and cannot be redeemed at a later date.
- xv. This promotion may be withdrawn at any time at the promoter's discretion.