# Wholesale Charges Household and Non-household 2020/21



## BOURNEMOUTH WATER WHOLESALE CHARGES 2020/21

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### CHARGING POLICY

Published below is a schedule of Bournemouth Water's wholesale charges for the provision of water and services. They come into effect on 1 April 2020.

In addition, for continuity and ease of reference for licensees, we have separately published our wholesale charges in the 'standard schedule' format previously required by Ofwat.

'Licensee' is the holder of a water supply licence and/or a sewerage licence granted by the Water Services Regulation Authority (Ofwat) under section 17A and/or under section 17BA of the Water Industry Act 1991.

Charges are set in accordance with revenue control limits determined by Ofwat. To comply with Condition E of our licence to operate, charges must not show undue preference to, or discriminate against, any class of person.

#### FIRST SCHEDULE

Wholesale non-household unmeasured water supply charges 2020/21

Water Supply Charges	<b>£ Per annum</b>
Standing charge	9.82
Rateable value charge per £ of rateable value	0.5264
Churches, chapels and places of worship	61.32
Unmetered watering points	54.81
Unmetered watering points Unmetered swimming pools	40.80

Assessed charges non-households

Band	Assumed volume
Band 1	20m <sup>3</sup> per employee
Band 2	50m <sup>3</sup> per employee
Band 3	100m <sup>3</sup> per employee
Band 4	200m <sup>3</sup> per employee
Band 5	By inspection per
	employee

Charge	£
Per cubic metre	1.0685
Standing charge	9.82

Examples of business types for each band:

- Band 1 Retail, accountants, legal services, doctors.
- Band 2 Dentists, hairdressers, schools.
- Band 3 Hotels, nightclubs, licensed bars, restaurants, cafes.
- Band 4 Public houses, sport and recreation facilities, photographic processing.

Band 5 Laundries, concrete production, brewing.

Please note this list is not exhaustive.

## SECOND SCHEDULE

Wholesale non-household measured water supply charges 2020/21

m³ pa	Charge per m <sup>3</sup> (£)	Fixed charge per annum (£)
0-750	1.0685	9.82
>750 – 2,000	1.0685	9.82
>2,000 - 4,000	1.0685	9.82
>4,000 - 5,000	1.0685	9.82
>5,000 – 10,000	1.0685	9.82
>10,000 - 50,000	1.0074	828.21
>50,000	0.7806	11,688.32

# THIRD SCHEDULE

Wholesale household water supply charges 2020/21

Description of Charge	Costs of delivery, treatment charge 2020/21 (£)
Unmeasured Domestic Water Tariff	
Fixed charge:	00.00
Variable charge (per £ RV)	0.5264
Unmetered swimming pools	36.72
Unmetered sprinkler	51.50
Assessed Charge	
•	64.11
One Person assessed charge (est use 60m <sup>3</sup> )	64.11
Two Person assessed charge (est use 105m <sup>3</sup> )	112.19
Three Person assessed charge (est use 125m <sup>3</sup> )	133.56
Four Person assessed charge (est use 140m <sup>3</sup> )	149.59
Five Person assessed charge (est use 160m <sup>3</sup> )	170.96
Each additional occupant (est use 20m <sup>3</sup> )	21.37
WaterCare Tariff Assessed Charge Band 1 : 2 : 3	<u>1 2 3</u>
One Person Assessed Charge (est use 60m <sup>3</sup> )	32.05 48.08 54.49
	56.10 84.14 95.36
Two Person Assessed Charge (est use 110m <sup>3</sup> )	
Three person Assessed Charge (est use 150m <sup>3</sup> )	66.78 100.17 113.53
Four Person Assessed Charge (est use 180m <sup>3</sup> )	74.79 112.19 127.15
Five Person Assessed Charge (est use 200m <sup>3</sup> )	85.48 128.22 145.31
Each additional occupant (est use 20m <sup>3</sup> )	10.68 16.03 18.16
Measured Domestic Water Tariff	
Fixed charge (Meter size):	
up to and incl. 22mm	00.00
Volume charge (per cubic metre)	1.0685
WaterCare Tariff (Fixed charge)	
WaterCare Band 1	0.00
WaterCare Band 2	0.00
WaterCare Band 3	0.00
WaterCare Tariff Volume charge (per cubic metre)	
WaterCare Band 1	0.5342
WaterCare Band 2	0.8014
WaterCare Band 3	0.9082
WaterSure Tariff annual charge	108.27

## FOURTH SCHEDULE

Special Agreement Wholesale Charges 2020/21

The Water Industry Act 1991 allows water and sewerage undertakers to enter in to a special agreement instead of charging in accordance with a charges schedule. This agreement specifies the charges for supplies of water and sewerage services to business premises. These charges may be different to those laid out in the charges schedule.

There are a number of non-household whole sale consumers where wholesale charges are charged under a special agreement, generally at a discount to the standard wholesale charge. A summary of these agreements is published on our website, bournemouthwater.co.uk.

# FIFTH SCHEDULE

Non-primary charges 2020/21

Description of charge	£
Environmental Information Reporting	
Environmental Information Reporting	Quotation issued
	where necessary
Environmental Information Reporting charge per staff hour	25.00
Photocopying / printing – black and white A4 (per sheet)	0.085
Photocopying / printing – black and white A3 (per sheet)	0.17
Photocopying / printing – colour A4 (per sheet)	0.85
Photocopying / printing – colour A3 (per sheet)	1.70
Where more than 40 sheets provided – time charge per hour (1 hour	12.50
minimum)	
Postage charge	At cost
Disconnection and Reconnection	
Reconnection charge inside normal working hours	63.50
Reconnection charge outside normal working hours	94.00
Reconnection following change of ownership charge only outside	94.00
normal working hours	
Disconnection at customer's request inside normal working hours	No charge
Disconnection at customer's request outside normal working hours	94.00
Emergency disconnection	No charge
Disconnection for non payment at retailer's request inside normal	63.50
working hours	
Disconnection for non payment at retailer's request outside normal	94.00
working hours	
Disconnection for breach of water fitting regulations	At cost
Disconnection otherwise than at boundary stopcock	At cost
Miscellaneous	
Miscellaneous work within normal working hours – cost per hour	57.00
Miscellaneous work outside normal working hours – cost per hour	86.00
Leakage detection advice – cost per hour where chargeable	63.50
SMS data loggers per annum	By quotation
Pressure recording using a data logger	69.00
Data logging and analysis for high consumption	69.00
Missed appointments by retailer or customer (no charge for first)	30.00
Unmetered animal drinking trough	50.24 each
Water quality testing	By quotation
Hire of water bowser (per week or part week)	184.00
Water bowser refill visits	92.00
Tanker	By quotation
Supplies made under Bournemouth Water supervision (non-	Prevailing staff
permanent meter)	and volume rates
Water supplied through a portable standpipe	1.0685 per m <sup>3</sup>
Portable standpipe hire arranged through nominated contractor and	Contractor rates
subject to their terms and hire rates	
We may charge for C1 Verification of supply processes	21.00
Site visit required to confirm supply arrangements or meter details	101.50
Provision of fire hydrants	By quotation
Water fittings regulations inspections	63.50

Increase or decrease capacity of supply (non-household only)	By quotation
Standby charges	By quotation
Building Water: A temporary site supply that is used for construction purposes. It includes all water used for construction except that water provided to a household property where this is taken past the external stop tap. Any water used at household premise taken past the external stop tap will be subject to a 'pre-occupation volumetric charge'.	1.0685 per m <sup>3</sup>
Pre-occupation: A supply connected during construction which is intended for the purposes of providing a service to a Household premises that is not yet occupied, and that is not a building water supply.	1.0685 per m <sup>3</sup>
Section 53 electricity distribution company occupation (on 50% of RV or other percentage as agreed)	Annual charge of £2.6355 in the £ on 50% or other % as agreed
Hospitalisation charge – Unmetered Household customers water only fixed annual	Waiver of RV element of charge
Meters and related charges	
Household meter testing (results in spec)	By quotation (maximum: 70.00)
Non Household meter testing (results in spec) 15/20mm	By quotation (maximum: 70.00)
Non Household meter testing (results in spec) 25mmi above	By quotation
Meter installation/exchange/relocation	By quotation based on meter charges below
AMR meters – above ground up to 20mm	88.50
AMR meters – above ground 25/28mm (1")	122.50
AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")	149.50
AMR meters – above ground 50/54 and 65mm (2" and 2.5")	187.50
AMR meters – above ground 75/80mm (3")	208.00
AMR meters – above ground 100mm (4")	229.50
AMR meters – above ground 125 and 150mm (5" and 6")	249.50
AMR meters – above ground >150mm (>6")	268.00
Non AMR meters – above ground up to 20mm	52.00
Non AMR meters – above ground 25/28mm (1")	72.00
Non AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")	88.50
Non AMR meters – above ground 50/54 and 65mm (2" and 2.5")	110.00

Non AMR meters – above ground 100mm (4")11Non AMR meters – above ground 125 and 150mm (5" and 6")14Non AMR meters – above ground >150mm (>6")14AMR Exchange above ground meter (retailer request) up to 20mm14AMR Exchange above ground meter (retailer request) 25/28mm (1")14AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")14AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")14	21.50 34.50 46.50 57.50 97.00 97.00 97.00 97.00 97.00
Non AMR meters – above ground 125 and 150mm (5" and 6")14Non AMR meters – above ground >150mm (>6")14AMR Exchange above ground meter (retailer request) up to 20mm14AMR Exchange above ground meter (retailer request) 25/28mm (1")14AMR Exchange above ground meter (retailer request) 25/28mm (1")14AMR Exchange above ground meter (retailer request) 30/32/35 and1440/42mm (1.25" and 1.5")14AMR Exchange above ground meter (retailer request) 50/54 and1465mm (2" and 2.5")14	46.50 57.50 97.00 97.00 97.00 97.00
Non AMR meters – above ground >150mm (>6")14AMR Exchange above ground meter (retailer request) up to 20mm19AMR Exchange above ground meter (retailer request) 25/28mm (1")19AMR Exchange above ground meter (retailer request) 30/32/35 and19AMR Exchange above ground meter (retailer request) 30/32/35 and1940/42mm (1.25" and 1.5")19AMR Exchange above ground meter (retailer request) 50/54 and1965mm (2" and 2.5")19	57.50 97.00 97.00 97.00 97.00
AMR Exchange above ground meter (retailer request) up to 20mm19AMR Exchange above ground meter (retailer request) 25/28mm (1")19AMR Exchange above ground meter (retailer request) 30/32/35 and1940/42mm (1.25" and 1.5")19AMR Exchange above ground meter (retailer request) 50/54 and1965mm (2" and 2.5")19	97.00 97.00 97.00 97.00
AMR Exchange above ground meter (retailer request) 25/28mm (1")19AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")19AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")19	97.00 97.00 97.00
AMR Exchange above ground meter (retailer request) 30/32/35 and1940/42mm (1.25" and 1.5")19AMR Exchange above ground meter (retailer request) 50/54 and1965mm (2" and 2.5")19	97.00 97.00
40/42mm (1.25" and 1.5")AMR Exchange above ground meter (retailer request) 50/54 and65mm (2" and 2.5")	97.00
65mm (2" and 2.5")	
AMR Exchange above ground meter (retailer request) 75/80mm (3")	07.00
	97.00
AMR Exchange above ground meter (retailer request) 100mm (4")	97.00
AMR Exchange above ground meter (retailer request) 125 and150mm (5" and 6")	97.00
AMR Exchange above ground meter (retailer request) >150mm (>6")	97.00
Non AMR Exchange above ground meter (retailer request) up to1020mm	69.00
Non AMR Exchange above ground meter (retailer request) 25/28mm (1")	69.00
Non AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	69.00
Non AMR Exchange above ground meter (retailer request) 50/54 and1065mm (2" and 2.5")10	69.00
Non AMR Exchange above ground meter (retailer request) 75/80 10 mm(3")	69.00
Non AMR Exchange above ground meter (retailer request) 100mm (4")	69.00
Non AMR Exchange above ground meter (retailer request) 125 and 10   150mm (5" and 6") 10	69.00
Non AMR Exchange above ground meter (retailer request) >150mm 10   (>6") 11	69.00
AMR replace below ground meter (retailer request) up to 20mm	68.00

AMR replace below ground meter (retailer request) 25/28mm (1")	68.00
AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	68.00
AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	68.00
AMR replace below ground meter (retailer request) 75/80mm (3")	68.00
AMR replace below ground meter (retailer request) 100mm (4")	68.00
AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")	68.00
AMR replace below ground meter (retailer request) >150mm (>6")	68.00
Non AMR replace below ground meter (retailer request) up to 20mm	39.50
Non AMR replace below ground meter (retailer request) 25/28mm (1")	39.50
Non AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	39.50
Non AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	39.50
Non AMR replace below ground meter (retailer request) 75/80mm (3")	39.50
Non AMR replace below ground meter (retailer request) 100mm (4")	39.50
Non AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")	39.50
Non AMR replace below ground meter (retailer request) >150mm (>6")	39.50
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm	270.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")	270.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	270.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 50/54 and 65mm (2" and 2.5")	270.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 75/80mm (3")	270.00

AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 100mm (4")	270.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 125 and 150mm (5" and 6")	270.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")	270.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm	234.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")	234.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	234.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 50/54 and 65mm (2" and 2.5")	234.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 75/80mm (3")	234.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 100mm (4")	234.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 125 and 150mm (5" and 6")	234.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")	234.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm	362.00
AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	397.50
AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	423.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	461.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	482.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")	503.00

AMR below ground EBCO and MTM (except surfaced road) up to	523.00
20mm 125 and 150mm (5" and 6")	020.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	542.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm	327.50
Non AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	362.00
Non AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	388.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	426.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	446.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")	467.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")	488.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	507.00
AMR / Non AMR - surfaced roads	By quotation
Site survey to determine viability of meter exchange (retailer request)	At cost
Meter reading service for retailers	By quotation
Damage to apparatus	
Where Bournemouth Water incurs costs in relation to repairing damage to our apparatus, for example our network or meters, as a result of an act or omission by a retailer or its agents or sub- contractors, the company will charge the retailer an amount equal to the total cost of the work involved in repairing or replacing the damaged apparatus.	At cost

#### Searches

Searches are available from the suppliers of wastewater services.

#### Value Added Tax

All charges contained in this Charges Schedule are exclusive of Value Added Tax (VAT) unless stated.

This section is a description of the VAT liability of charges and is subject to changes in VAT registration and rates of VAT.

The supply of water from the wholesaler to a retailer is subject to VAT at the standard rate. Measured and unmeasured sewerage and sewage disposal charges and trade effluent charges from the wholesaler to a retailer are subject to VAT at the zero rate.

#### Engineering and construction services

Charges for engineering and construction services, excluding infrastructure charges, are subject to VAT at the standard rate, unless they relate to new construction of dwellings (in which case they are zero rated).

Infrastructure charges are outside the scope of VAT. Charges in respect of construction services/civil engineering services supplied in the course of certain residential conversions, or in the course of renovating certain buildings that have been empty for two or more years, may be taxed at a reduced rate, but only where the work is done wholly within the immediate site of the development.