

Wholesale Charges Household and Non-household 2023/24



**South West
Water**

South West Water Wholesale Charges 2023/24

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CHARGING POLICY

Published below is a schedule of South West Water's wholesale charges for the provision of water and sewerage services. They come into effect on 1 April 2023.

In addition, for continuity and ease of reference for licensees, we have separately published our wholesale charges in the 'standard schedule' format previously required by Ofwat.

'Licensee' is the holder of a water supply licence and/or a sewerage licence granted by the Water Services Regulation Authority (Ofwat) under section 17A and/or under section 17BA of the Water Industry Act 1991. Charges are set in accordance with revenue control limits determined by Ofwat. To comply with Condition E of our licence to operate, charges must not show undue preference to, or discriminate against, any class of person.

Charges are subject to the addition of any VAT chargeable.

FIRST SCHEDULE

Wholesale non-household unmeasured water supply charges 2023/24

Category of charge	£
Water supply charges	
Unmetered fixed charges (£ per annum) Rateable value charge	157.91
Unmetered variable charges (£ per RV£) Rateable value charge	1.5764
Other unmetered charges (£ per annum)	
Assessed per employee	62.13
Single lock-up garage	7.68
Banded Assessed Charge*	
Band 1 (Assumed 20m3 per employee)	
Band 2 (Assumed 50m3 per employee)	
Band 3 (Assumed 100m3 per employee)	
Band 4 (Assumed 200m3 per employee)	
Band 5 (By inspection per employee)	
Banded Assessed Water variable charge (£ per m3)	1.9338
Banded Assessed Water fixed charge (£ per annum)	29.25

*Examples of business types for each band:

Band 1 Retail, accountants, legal services, doctors.

Band 2 Dentists, hairdressers, schools.

Band 3 Hotels, nightclubs, licensed bars, restaurants, cafes.

Band 4 Public houses, sport and recreation facilities, photographic processing.

Band 5 Laundries, concrete production, brewing.

Please note this list is not exhaustive.

SECOND SCHEDULE

Wholesale non-household measured water supply charges 2023/24

Category of charge	£
Water supply charges	
Metered fixed charges (£ per annum)	
<22mm	29.25
23mm - 28mm	48.52
29mm - 42mm	65.64
43mm - 65mm	118.35
66mm - 80mm	130.78
81mm - 100mm	143.22
101 - 201mm and above	155.80
Metered variable charges (£ per m3)	1.9338

Large User Falling Block Tariff

The customer must select the tariff in advance of the Charging Year

Volumetric charges per m3 (forecast volume shown vertically)	Rate of individual falling blocks shown horizontally					
	0-20MI	20-50MI	50-100MI	100-150MI	150-250MI	250-3,000MI
50 - 100MI	1.9338	1.9338	1.4890	1.4890	1.4890	1.4890
100 - 150MI	1.9338	1.9338	1.9338	1.0829	1.0829	1.0829
150 - 180MI	1.9338	1.9338	1.9338	1.9338	0.8702	0.8702
180 - 250MI	1.9338	1.9338	1.9338	1.9338	0.8702	0.8702
250 - 750MI	1.9338	1.9338	1.9338	1.9338	0.8702	0.8702
750 - 3,000MI	1.9338	1.9338	1.9338	1.9338	0.8702	0.8702
3,000MI	1.9338	1.9338	1.9338	1.9338	0.8702	0.8702

THIRD SCHEDULE

Wholesale non-household measured wastewater charges 2023/24

Large User falling block tariff customers who pay the additional surface water standing charge pay the abated rate on the volume below the threshold. Abated charges are for foul and highway drainage (excluding surface water drainage).

Highway drainage charges are shown separately from foul only and foul and surface water drainage charges, but apply to standard wholesale charge arrangements as part of the above service charges. Highway drainage charge elements are only shown separately as part of an Ofwat requirement.

Category of charge	£					
Waste Water supply charges						
Metered fixed charges (£ per annum)	Full (Foul, Surface water drainage and highway drainage)	Abated	Foul only	Highway drainage only	Surface Water drainage only	Surface Water Drainage and Highway Drainage
<22mm	44.19	22.40	22.40	0.00	21.79	21.79
23mm - 28mm	53.20	31.41	31.41	0.00	21.79	21.79
29mm - 42mm	62.01	40.22	40.22	0.00	21.79	21.79
43mm - 65mm	89.05	67.26	67.26	0.00	21.79	21.79
66mm - 80mm	97.87	76.08	76.08	0.00	21.79	21.79
81mm - 100mm	106.88	85.09	85.09	0.00	21.79	21.79
101mm and above	115.90	94.11	94.11	0.00	21.79	21.79
Metered variable charges (£ per m3)	3.2871	2.7671	2.3549	0.4122	0.5200	0.9322
Rate of individual falling blocks shown horizontally						
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100-250MI	>250MI	Separate standing charge	
HS1	2.7671	2.5734	2.5734	2.5734	50000.00	
HS2	2.7671	2.7671	2.4350	2.4350	50000.00	
150MI	2.7671	2.7671	2.4350	2.4350	50000.00	

Abated falling block

	Rate of individual falling blocks shown horizontally			
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100-250MI	>250MI
50MI	2.7671	2.5734	2.5734	2.5734
100MI	2.7671	2.7671	2.4350	2.4350
150MI	2.7671	2.7671	2.4350	2.4350

FOURTH SCHEDULE

Wholesale non-household unmeasured wastewater charges 2023/24

Category of charge	£					
Waste Water supply charges						
Unmetered fixed charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway drainage)
RV min<£50	N/A	0.00	21.79	113.61	21.79	135.40
RV £50-£1001	N/A	0.00	21.79	137.20	21.79	158.99
RV £1001-£5,000	N/A	0.00	21.79	137.20	21.79	158.99
RV £5,001-£50,000	N/A	0.00	21.79	137.20	21.79	158.99
RV>£50,000	N/A	0.00	21.79	137.20	21.79	158.99
No / Zero RV	N/A	0.00	21.79	113.61	21.79	135.40
Unmetered variable (£ per unit)	2.7047	0.5185	0.5200	3.2232	1.0385	3.7432

Other unmetered charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway drainage)
Single lock up garage	N/A	0.00	15.24	7.68	15.24	22.92
General access to supplies: per employee charge	N/A	0.00	N/A	97.27	N/A	97.27
Surface water only fixed charge	N/A	0.00	54.04	N/A	54.04	N/A

Banded Assessed Charge*	£
Band 1 (Assumed 20m3 per employee)	
Band 2 (Assumed 50m3 per employee)	
Band 3 (Assumed 100m3 per employee)	
Band 4 (Assumed 200m3 per employee)	
Band 5 (By inspection per employee)	
Banded Assessed Wastewater inc SWD fixed charge	44.19
Banded Assessed Wastewater inc SWD variable charge	3.2871
Banded Assessed Wastewater exc SWD fixed charge	22.40
Banded Assessed Wastewater exc SWD variable charge	2.7671

*Examples of business types for each band:

Band 1 Retail, accountants, legal services, doctors.

Band 2 Dentists, hairdressers, schools.

Band 3 Hotels, nightclubs, licensed bars, restaurants, cafes.

Band 4 Public houses, sport and recreation facilities, photographic processing.

Band 5 Laundries, concrete production, brewing.

Please note this list is not exhaustive.

FIFTH SCHEDULE

Wholesale non-household trade effluent charges 2023/24

The following tables contain the wholesale charges for trade effluent for non-household customers. R volume rates above 50MI and 100MI relate to two falling block tariffs. Customers select this tariff prior to the start of the Charging Year. The minimum charge will be applied where the total annual cost as calculated using the Mogden Formula is less than £285.

Where charge per m³ of effluent = R + [V + M] + B(Ot/Os) + S(St/Ss)

Customer discharging (m ³ per annum) of trade effluent	<0.5MI	0.5-5MI	5-25MI	25-50MI	50-100MI	100-250MI	>250MI
R = reception and conveyance charge [p/m ³]	0.5516				0.4744	0.4187	
V = Primary treatment (volumetric) charge [p/m ³]	0.5304						
M = treatment and disposal charge where effluent goes to sea outfall [p/m ³]	0.1030						
B = biological oxidation of settled sewage charge [p/m ³]	1.0483						
S = treatment and disposal of primary sewage sludge charge [p/m ³]	0.5688						
Os = chemical oxygen demand (COD) of crude sewage on hour quiescent settlement	744						
Ss = total suspended solids of crude sewage [mg/litre]	449						
Ot = Chemical oxygen demand (COD) of effluent after one hour quiescent settlement at ph 7	Customer specific						
St = total suspended solids of effluent at ph 7 [mg/litre]	Customer specific						
Minimum charge	296.26						

The exemption charge is applied following a risk based assessment and is typically for low volume strength discharges. Its application is determined by South West Water.

Exemption charge	101.87
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SIXTH SCHEDULE

Wholesale household water supply charges 2023/24

The following charges are subject to the addition of any VAT chargeable.

Description of Charge	Costs of delivery, treatment charge 2023/24				
Unmeasured Domestic Water Tariff					
Fixed charge:	150.55				
Variable charge (per £ RV)	1.5764				
Assessed Charge					
One Person Assessed Charge	118.58				
Two Person Assessed Charge	184.33				
Multi-occupancy Assessed Charge	244.28				
WaterCare Tariff Assessed Charge Band 1 : 2 : 3 : 4 : 5	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
One Person Assessed Charge	59.29	88.94	100.79	29.65	17.79
Two Person Assessed Charge	92.17	138.25	156.68	46.08	27.65
Multi-occupancy Assessed Charge	122.14	183.21	207.64	61.07	36.64
Measured Domestic Water Tariff					
Fixed charge (Meter size):					
up to and incl. 22mm	21.89				
23mm to 28mm	41.16				
29mm to 42mm	58.28				
43mm to 65mm	110.99				
66mm to 80mm	123.43				
81mm to 100mm	135.86				
101mm and above	148.44				
Volume charge (per cubic metre)	1.9338				
WaterCare Tariff (Fixed charge)					
WaterCare Band 1	10.95				
WaterCare Band 2	16.42				
WaterCare Band 3	18.61				
WaterCare Band 4	5.47				
WaterCare Band 5	3.28				
WaterCare Tariff Volume charge (per cubic metre)					
WaterCare Band 1	0.9669				
WaterCare Band 2	1.4504				
WaterCare Band 3	1.6437				
WaterCare Band 4	0.4835				
WaterCare Band 5	0.2901				
WaterSure Tariff annual charge	173.20				

SEVENTH SCHEDULE

Wholesale household waste water charges 2023/24

The following charges are subject to the addition of any VAT chargeable.

Description of Charge	Costs of delivery, treatment charge 2023/24				
Unmeasured Domestic Sewerage Tariff					
1. Fixed charge:					
Properties up to £50 RV – with surface water	122.47				
Properties up to £50 RV – no surface water	100.68				
Properties over £50 RV – with surface water	146.06				
Properties over £50 RV – no surface water	124.27				
2. Variable charge					
(per £ RV) foul, surface water and highway	3.7432				
(per £ RV) foul water and highway	3.2232				
3. Assessed Charge (surface water : no surface water)					
One Person Assessed Charge	187.39 : 140.90				
Two Person Assessed Charge	293.56 : 230.28				
Multi-occupancy Assessed Charge	390.37 : 311.77				
4. Surface Water Only Charge	41.11				
WaterCare Tariff Assessed Charge Band 1 : 2 : 3 : 4 : 5					
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
1. One Person Assessed Charge (surface water)	93.70	140.54	159.28	46.85	28.11
Two Person Assessed Charge (surface water)	146.78	220.17	249.53	73.39	44.03
Multi-occupancy Assessed Charge (surface water)	195.19	292.78	331.81	97.59	58.56
2. One Person Assessed Charge (no surface water)	70.45	105.68	119.77	35.23	21.14
Two Person Assessed Charge (no surface water)	115.14	172.71	195.74	57.57	34.54
Multi-occupancy Assessed Charge (no surface water)	155.89	233.83	265.00	77.94	46.77
Measured Domestic Sewerage Tariff					
1. Fixed charge (Meter size):	Surface water : no surface water				
up to and incl. 22mm	31.26 : 9.47				
23mm to 28mm	40.27 : 18.48				
29mm to 42mm	49.08 : 27.29				
43mm to 65mm	76.12 : 54.33				
66mm to 80mm	84.94 : 63.15				
80mm to 100mm	93.95 : 72.16				
100mm and above	102.97 : 81.18				
2. Volume charge					
(per cubic metre) foul, surface & highway	3.2871				
(per cubic metre) foul and highway	2.7671				
1. WaterCare Tariff (Fixed charge)	Surface water : no surface water				
WaterCare 1	15.63 : 4.74				
WaterCare 2	23.45 : 7.10				
WaterCare 3	26.57 : 8.05				
WaterCare 4	7.82 : 2.37				
WaterCare 5	4.69 : 1.42				
2. WaterCare Tariff Volume Charge (per cubic metre)					
WaterCare 1	1.6436 : 1.3836				

WaterCare 2	2.4653 : 2.0753
WaterCare 3	2.7940 : 2.3520
WaterCare 4	0.8218 : 0.6918
WaterCare 5	0.4931 : 0.4151
WaterSure Tariff annual charge	255.40

EIGHTH SCHEDULE

Special Agreement wholesale charges 2023/24

The Water Industry Act 1991 allows water and sewerage undertakers to enter in to a special agreement instead of charging in accordance with a charges schedule. This agreement specifies the charges for supplies of water and sewerage services to business premises. These charges may be different to those laid out in the charges schedule.

There are a number of non-household whole sale consumers where wholesale charges are charged under a special agreement, generally at a discount to the standard wholesale charge. A summary of these agreements is published on the southwestwater.co.uk website.

NINTH SCHEDULE

Other miscellaneous charges 2023/24

Description of charge	£
Disconnection and Reconnection	
Reconnection charge (at the company stopcock)	80.00
Reconnection charge (not at the company stopcock)	Actual cost
Reconnection charge outside of normal working hours	120.00
Disconnection at customer's request	No charge
Disconnection for non-payment at retailer's request	Actual cost
Emergency disconnection	No charge
Disconnection for breach of water fitting regulations	Actual cost
Disconnection otherwise than at boundary stopcock	Actual cost
Abortive visit charge (disconnection)	30.00
Trade Effluent	
Obstructed sample visit	Actual cost
Variation of consent (applies to second and subsequent requests)	Actual cost
Sampling service	By quotation
Alternative structure trade effluent charge – standing charge (<50l/day)	101.87
Alternative structure trade effluent – minimum charge	296.26
Multi-site flushing (by agreement)	By quotation
Miscellaneous	
Miscellaneous work within normal working hours – cost per hour	45.00
Miscellaneous work outside normal working hours – cost per hour	70.00
Abortive visit charge (normal working hours)	45.00
Abortive visit charge (outside normal working hours)	70.00
Operational visits to customers at the Retailers request which are in addition to the standard requirements necessary for the wholesale provision of water and sewerage services (normal working hours)	45.00
Operational visits to customers at the Retailers request which are in addition to the standard requirements necessary for the wholesale provision of water and sewerage services (outside normal working hours)	70.00
Animal drinking troughs – annual unmeasured charge	494.58

Water supplied through a portable standpipe	1.9338 per cu m
Portable standpipe hire arranged through nominated contractor and subject to their terms and hire rates	Contractor rates
Replacement of lead service pipes – free of charge when customer is replacing their lead pipework	-
Fire hydrant installation and repair – for information please contact South West Water Developer Services – developerservices@southwestwater.co.uk	By quotation
Water fittings regulations inspections – for information please see South West Water New Connections and Developer Services Charging Arrangement	at cost
Building Water: A temporary site supply that is used for construction purposes. It includes all water used for construction except that water provided to a household property where this is taken past the external stop tap. Any water used at household premise taken past the external stop tap will be subject to a 'pre-occupation volumetric charge'.	2.5702 per cu m
Pre-occupation: A supply connected during construction which is intended for the purposes of providing a service to a Household premises that is not yet occupied, and that is not a building water supply.	2. 5702 per cu m
RPZ Valve testing	By quotation
Hospitalisation charge – Household customers water only fixed annual	59.30
Hospitalisation charge – Household customers sewerage only fixed annual	93.69
Hospitalisation charge – Household customers water and sewerage fixed annual	152.99
C1 process requests (verification of meter details or meter supply arrangements)	22.00
Site visit to confirm supply arrangements or meter details	106.50
Meters and related charges	
External use meter (sub-meter, non-return to sewer)	180.00
Household meter testing (results in spec)	85.00
Commercial water meter installation (no meter box in place)	By quotation
Commercial water meter installation (meter box in place)	By quotation
Commercial meter testing (results in spec) <22mm	85.00
Commercial meter testing (results in spec) 23-42mm	110.00
Commercial meter testing (results in spec) <43mm	165.00
Multiple meters (single residence) additional annual charge per meter	7.00
Meter installation / exchange / relocation (including EBCO and MTM where required)	By quotation
Site survey to determine viability of meter exchange (retailer request)	50.00
Abortive visit charge for metering services	30.00
Meter reading service for retailers;	By quotation
Damage to apparatus	

<p>Where South West Water incurs costs in relation to repairing damage to our apparatus, for example our network or meters, as a result of an act or omission by a retailer or its agents or sub-contractors, the company will charge the retailer an amount equal to the total cost of the work involved in repairing or replacing the damaged apparatus.</p>	<p>At cost</p>
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