

CASTLE WATER SUPPORTS BUZZWORKS HOLDINGS THROUGH 8 YEARS OF GROWTH AND EXPANSION

Buzzworks Holdings switched its business water and wastewater services to Castle Water, the UK's largest independent water retailer, in 2015 to profit from Castle Water's low pricing. Buzzworks Holdings soon realised the benefits of the water retailer's award-winning customer service and flexible multi-site solutions to support its growing expansion needs over the last 8 years.


Buzzworks Holdings, the family-owned business of exclusive bars and restaurants in Scotland, expanded its national coverage with venues in Ayrshire, Renfrewshire, Linlithgow, South Queensferry, Edinburgh and North Berwick.

Throughout this growth, Castle Water's bespoke range of flexible water services and relationship management have adapted to support Buzzworks Holdings changing water management requirements.

Flexible solutions through growth and expansion

As a multi-site customer, Buzzworks Holdings benefits from the simplicity, consistency and transparency of Castle Water's solutions for its large and multi-site customers. Consolidated billing allows Buzzworks Holdings to select the payment terms most suitable to all its business premises; resulting in one simplified, cost-effective, and easy to understand bill for all sites combined.

Water cost and usage reduction is supported by expert water efficiency and water management advice, and 24/7 support can be relied upon for any unplanned outages, leaks, or Wholesaler disputes.



What could we
save you?

Buzzworks Holdings have full access to manage its entire business water account online, via Castle Water's customer portal. Buzzworks Holdings have unlimited control to view bills and transactions, submit meter readings, monitor consumption data, set up Direct Debits, and locate water meters using the interactive map on their portal.

Service, savings, and efficiencies without compromise

Kenny Blair, Managing Director at Buzzworks Holdings, said: *"I would highly recommend switching to Castle Water for businesses looking to save on their water bills without compromising on service. We initially switched for the attractive water rates and soon discovered this was matched by exceptional customer support and expertise. Castle Water's service offering accommodates for our multiple sites and evolving requirements as our business has expanded over the last 8 years, helping us generate real savings and efficiencies."*

Hugh Brown, Sales Director at Castle Water, commented: *"A real benefit of establishing relationships for longevity is that we're able to become an extension of our customer's team and understand what truly matters to their business. For Buzzworks Holdings, our focus for the last 8 years has been on identifying changing needs to deliver flexible services during a time of impressive growth and expansion. We're staying adaptive in approach to ensure we're ready to support them in the next phase of the journey."*

Switch and save on your business water bills.

We're trusted by more than 300-thousand UK businesses just like yours, with more 5-star Trustpilot reviews than all other water retailers combined.



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other water retailers combined.



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